Reimagining a Standard
One-Shot with
Critical Information Literacy:
Diversity within Google,
the Deep Web
and Library Databases

CCLI
May 3, 2019
University of San Francisco

Hello! I'm Robin D. Lang

Instructional Services Librarian
Point Loma Nazarene University
San Diego, CA

rlang@pointloma.edu

Learning Outcomes

Participants will be able to . . .

- 1. formulate questions rooted in critical information literacy.
- 2. synthesize critical information literacy concepts with standard one-shot library instruction.

66

Critical information literacy, as expressed by its literature, examines the social construction and political dimensions of information, and problematizes information development, use, and purposes with the intent of prompting students to think critically about such forces and act upon this knowledge (Tewell, 2015).

Why Critical Information Literacy?

- ALA's Core Values of Librarianship:
 - Diversity
 - Social responsibility
- O It's our reality
 - Students should be able to see themselves appropriately reflected in the research they conduct throughout their educations
 - We promote resources that perpetuate systemic oppression

66

Non-Hispanic whites are projected to become less than half of the U.S. population by 2055 and 46% by 2065. No racial or ethnic group will constitute a majority of the U.S. population (Pew Research Center, 2015).

Information Literacy Instruction with the Writing Composition Program (WRI110 & WRI116)

- Research as Inquiry: Library Research Session #1
 - O Research is iterative and depends upon asking increasingly complex or new questions whose answers in turn develop additional questions or lines of inquiry in any field.
- Authority Is Constructed and Contextual: Library Research Session #2
 - Information resources reflect their creators' expertise and credibility, and are evaluated based on the information need and the context in which the information will be used... It is contextual in that the information need may help to determine the type of authority required.

The Assignment

Provide the information necessary for citing an online so	urce in MLA format:	
Author(s):		
Article/page title:		-
Overall site title:		-
Publisher/sponsor (if different from site title):		
Publication/update date: Access da	ite (if no pub. date is given):	e l
URL:		
Is it relevant? Explain how this source relates to your rese the subject you have chosen to research?	arch topic. What does it add to your understanding of	
Is it authoritative? Provide three specific clues about the that demonstrate the credibility of this source. Explore thorganization and look for evidence that the information is	e qualifications of the author or sponsoring	
	your course text, the library citation cheat sheets	nment and create a complete MLA citation for that item. Consus, and outside resources like the OWL at Purdue for instructions requires it. Write your citation carefully and legibly:

66

I found it in the library.

It was published.

It has multiple authors.

It was at the top of my Google results list.

Session #1: Examples of Problematic LCSH

- Illegal alien
- Jewish question
- Yellow peril
- Oriental
- Women as Accountants

Session #2: Finding Scholarly Articles

- The peer-review process
 - Ask who gets to be a scholar and who doesn't?
 - O Who might the peer-review process exclude?
- The scholarly publishing model
- Recent publisher boycotts
- Information has Value



Think-Pair-Share

Questions:

- What type of company is Google/Alphabet?
- Who is Google's primary customer?
- When thinking about your answers, what other questions come to mind?
- 1. Take a moment to think of your response to these questions. (2 min.)
- 2. Partner with another person or two nearby and share your answers. (3 mins.)
- 3. One person from each group shares your answers. (5 min.)

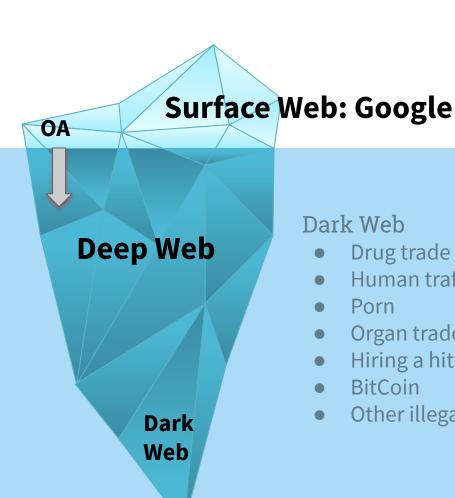
The Internet Iceberg

Open Access on the Surface Web

- PubMed
- **ERIC**
- .edu
- .gov

Deep Web

- Bank accounts
- Social media
- Some blogs
- Medical records
- Transcripts
- Library databases

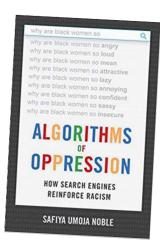


Dark Web

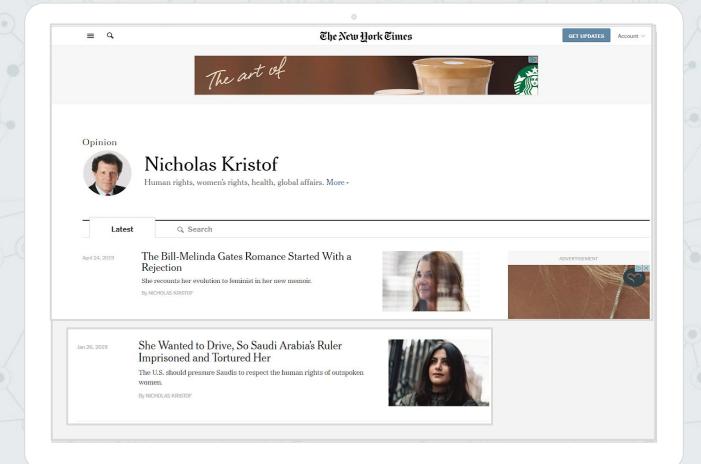
- Drug trade
- Human trafficking
- Porn
- Organ trade
- Hiring a hitman
- BitCoin
- Other illegal activities

"Under the current algorithmic constraints or limitations, commercial search does not provide appropriate social, historical, and contextual meaning to already overracialized

and hypersexualized people who materially suffer along multiple axes" (Noble, 2018).









(The Wizard of Oz as pictured in *The Wonderful Wizard of Oz* by L. Frank Baum. Retrieved from https://commons.m.wikimedia.org/.)

Thanks!

Any questions?

You can find me at: rlang@pointloma.edu





References

- Evans, R. (2019, April 28). Ignore the poway synagogue shooter's manifesto: Pay attention to 8chan's /pol/ board. *Bellingcat*. Retrieved from https://www.bellingcat.com.
- Fister, B. (2019, February 24). Information literacy's third wave. *Barbara Fister's blog*. Retrieved from https://barbarafister.net/libraries/information-literacys-third-wave/#more-653.
- Garsd, J. (2019, April 29). Site's ties to shootings renew debate over internet's role in radicalizing extremists. *NPR*. Retrieved from https://www.npr.org.
- Knight Foundation. (2019). *Crisis in Democracy: Renewing Trust in America*. The Aspen Institute. Retrieved from http://csreports.aspeninstitute.org/documents/Knight2019.pdf
- Noble, S. U. (2018). Algorithms of oppression: How search engines reinforce racism. New York: New York University Press.
- Purcell, K., Brenner, J., and Rainie, L. (2012, March 9). Search engine use 2012. Pew Research Center. Retrieved from https://www.pewinternet.org/2012/03/09/search-engine-use-2012/
- Pashia, A. (2017). Examining structural oppression as a component of information literacy: A call for librarians to support #BlackLivesMatter through our teaching. *Journal of Information Literacy, 11*(2), 86–104.
- Pew Research Center. (2015). Modern immigration wave brings 59 million to U.S., driving population growth and change through 2065: Views of immigration's impact on U.S. society mixed." Retrieved from https://www.pewhispanic.org/2015/09/28/modern-immigration-wave-brings-59-million-to-u-s-driving-population-growth-and-change-through-2065/.
- Reidsma, M. (2016, March 11). Algorithmic bias in library discovery systems. *Matthew Reidsma's blog*. Retrieved from https://matthew.reidsrow.com/articles/173.
- Roberts, S. and Noble, S. U. (2016). Empowered to name, inspired to act: Social responsibility and diversity as calls to action in the LIS context. *FIMS Publications, (34)*. Retreived from https://ir.lib.uwo.ca/cgi/viewcontent.cgi?article=1037&context=fimspub.
- Sadler, B. and Bourg, C. (2015) Feminism and the future of library discovery. *Code4Lib Journal*, (28). Retrieved from http://journal.code4lib.org/articles/10425.
- Tewell, E. C. (2015). A decade of critical information literacy: A review of the literature. Communications in Information Literacy, (9)1, 24-43.
- Tewell, E. C. (2016). Toward the Resistant Reading of Information: Google, Resistant Spectatorship, and Critical Information Literacy. *portal: Libraries and the Academy, (16)*2, 289-309.